

[https://wiki.teltonika-networks.com/view/QSG\\_RUTM11](https://wiki.teltonika-networks.com/view/QSG_RUTM11)




# QSG RUTM11

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This Wiki page contains the online version of the **Quick Start Guide (QSG)** for the **RUTM11 Router**. Here, you will find an overview of the various physical interfaces of a RUTM11, hardware installation instructions, first login information, device specifications, conformity, and general safety information. It is highly recommended that you acquaint yourself with the Quick Start Guide before using the device. You can also locate a printed short version of the Quick Start Guide in your device's packaging box.



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## Safety information

Before starting operating the device, please review recommendations and precautions to minimize the possibility of accidents. Safety precautions presented are supplementary and subject to the local safety regulations. When various operations are executed on the device, the user must fully follow the safety instructions and recommendations provided with the device.

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## General

### Radio specifications

RF Technologies 3G, 4G, GNSS, WiFi

Max RF power	24 dBm@WCDMA, 23dBm@LTE, 20 dBm@WiFi 2.4G, 23 dBm@WiFi 5G
	Bundled accessories specifications*
Power adapter	Input: 0.6A@100-240 VAC, Output: 12 VDC, 1.5A, 4-pin plug
Mobile antenna	698~960/1710~2690 MHz, 50 Ω, VSWR<3, gain** 4 dBi, omnidirectional, SMA male connector
WiFi antenna	2400~2500/5100~5950 MHz, 50 Ω, VSWR<2.5, gain** 3.5 dBi, omnidirectional, RP-SMA male connector
GNSS antenna	1575.42~1602 MHz, 2.2~5 VDC, VSWR<1.5, gain** 28 dB (typ.), RHCP polarization, SMA male connector

\* Order code dependant.

\*\*Higher gain antenna can be connected to compensate for cable attenuation when a cable is used. The user is responsible for the compliance with the legal regulations.

RUTM11 router must be used in compliance with any and all applicable national and international laws and with any special restrictions regulating the utilization of the communication module in prescribed applications and environments.

## Compliance

### CE Declaration of Conformity

<b>[BG] Bulgarian</b>	С настоящето, TELTONIKA NETWORKS декларира, че RUTM11 е в съответствие със съществените изисквания и другите приложими разпоредби на Директива 2014/53/EU
<b>[HR] Croatian</b>	Ovim TELTONIKA NETWORKS izjavljuje da je ovaj RUTM11 u skladu s bitnim zahtjevima i ostalim relevantnim odredbama Direktive 2014/53/EU
<b>[CZ] Czech</b>	TELTONIKA NETWORKS tímto prohlašuje, že RUTM11 splňuje základní požadavky a všechna příslušná ustanovení Směrnice 2014/53/EU
<b>[DK] Danish</b>	Undertegnede TELTONIKA NETWORKS erklærer herved, at følgende udstyr RUTM11 overholder de væsentlige krav og øvrige relevante krav i direktiv 2014/53/EU
<b>[NL] Dutch</b>	Hierbij verklaart TELTONIKA NETWORKS dat het toestel I RUTM11 in overeenstemming is met de essentiële eisen en de andere relevante bepalingen van richtlijn 2014/53/EU
<b>[EE] Estonian</b>	Käesolevaga kinnitab TELTONIKA NETWORKS seadme RUTM11 vastavust direktiivi 2014/53/EU põhinõuetele ja nimetatud direktiivist tulenevatele teistele asjakohastele sätetele
<b>[FI] Finish</b>	TELTONIKA NETWORKS vakuuttaa täten että RUTM11 tyyppinen laite on direktiivin 2014/53/EU oleellisten vaatimusten ja sitä koskevien direktiivin muiden ehtojen mukainen
<b>[FR] French</b>	TELTONIKA NETWORKS déclare que cette RUTM11 est conforme aux exigences essentielles et aux autres dispositions pertinentes de la directive 2014/53/EU

<b>[DE] German</b>	Hiermit erklärt TELTONIKA NETWORKS, dass dieser RUTM11 den grundlegenden Anforderungen und anderen relevanten Bestimmungen der Richtlinie 2014/53/EU entspricht
<b>[GR] Greek</b>	ΜΕ ΤΗΝ ΠΑΡΟΥΣΑ Ο ΚΑΤΑΣΚΕΥΑΣΤΗΣ ΤΕΛΤΟΝΙΚΑ ΝΕΤΥΟΡΚΣ ΔΗΛΩΝΕΙ ΟΤΙ ΡΥΤΜ11 ΣΥΜΜΟΡΦΟΝΕΤΑΙ ΠΡΟΣ ΤΙΣ ΟΥΣΙΩΔΕΙΣ ΑΠΑΙΤΗΣΕΙΣ ΚΑΙ ΤΙΣ ΛΟΙΠΕΣ ΣΧΕΤΙΚΕΣ ΔΙΑΤΑΞΕΙΣ ΤΗΣ ΟΔΗΓΙΑΣ 2014/53/ΕΥ
<b>[HU] Hungarian</b>	A TELTONIKA NETWORKS ezzennel kijelenti, hogy a RUTM11 típusú berendezés teljesíti az alapvető követelményeket és más 2014/53/EU irányelvben meghatározott vonatkozó rendelkezéseket
<b>[IE] Irish</b>	Leis seo, dearbhaíonn TELTONIKA NETWORKS go gcomhlíonann an RUTM11 seo bunriachtanais agus forálacha ábhartha eile Threoir 2014/53/EU
<b>[IT] Italian</b>	Con la presente, TELTONIKA NETWORKS dichiara che questo RUTM11 è conforme ai requisiti essenziali e ad altre disposizioni pertinenti della Direttiva 2014/53/EU
<b>[LV] Latvian</b>	Ar šo TELTONIKA NETWORKS deklarē, ka RUTM11 atbilst Direktīvas 2014/53/EU būtiskajām prasībām un citiem ar to saistītajiem noteikumiem
<b>[LT] Lithuanian</b>	Šiuo dokumentu UAB TELTONIKA NETWORKS deklaruoja, kad šis RUTM11 atitinka esminius reikalavimus ir kitas 2014/53/EU Direktyvos nuostatas
<b>[MT] Maltese</b>	Hawnhekk, TELTONIKA NETWORKS tiddikjara li dan l-RUTM11 huwa konformi mar-rekwiżiti essenzjali u dispożizzjonijiet rilevanti oħra tad Direttiva 2014/53/EU
<b>[NO] Norwegian</b>	TELTONIKA NETWORKS Erklærer herved at RUTM11 er i samsvar med de grunnleggende krav og øvrige relevante krav i direktiv 2014/53/EU
<b>[PL] Polish</b>	Niniejszym TELTONIKA NETWORKS deklaruje że RUTM11 jest zgodny z zasadniczymi wymaganiami i innymi właściwymi postanowieniami Dyrektywy 2014/53/EU
<b>[PT] Portuguese</b>	Eu, TELTONIKA NETWORKS declaro que o RUTM11 cumpre os requisitos essenciais e outras provisões relevantes da Directiva 2014/53/EU
<b>[RO] Romanian</b>	Prin prezenta, TELTONIKA NETWORKS declară că aparatul RUTM11 este în conformitate cu cerințele esențiale și cu alte prevederi pertinente ale Directivei 2014/53/EU
<b>[SK] Slovak</b>	Spoločnosť TELTONIKA NETWORKS týmto vyhlasuje, že smerovač RUTM11 je v súlade so základnými požiadavkami a ďalšími príslušnými ustanoveniami smernice 2014/53/EU
<b>[SI] Slovenian</b>	TELTONIKA NETWORKS izjavlja, da je ta RUTM11 v skladu z bistvenimi zahtevami in drugimi relevantnimi določili direktive 2014/53/EU
<b>[ES] Spanish</b>	Por la presente, TELTONIKA NETWORKS declara que este RUTM11 cumple con los requisitos esenciales y otras exigencias relevantes de la Directiva 2014/53/EU
<b>[SE] Swedish</b>	Härmed intygar TELTONIKA NETWORKS att denna RUTM11 är i överensstämmelse med de väsentliga egenskapskrav och övriga relevanta bestämmelser som framgår av direktiv 2014/53/EU

## Markings

Detailed compliance information is available at the following internet address: [wiki.teltonika-networks.com/view/Certificates](http://wiki.teltonika-networks.com/view/Certificates).

- ✘ This sign means that it is necessary to read the User's Manual before you start using the device.
- ✘ This sign on the package means that all used electronic and electric equipment should not be mixed with general household waste.

Hereby, TELTONIKA NETWORKS declares that this RUTM11 is in compliance with the essential requirements and other relevant provisions of Directives 2014/53/EU, 2011/65/EU, 2009/125/EC. The full text of the EU Declaration of Conformity is available at the following internet address: <https://wiki.teltonika-networks.com/view/RUTM11>.

Hereby, TELTONIKA NETWORKS declares that this RUTM11 is in compliance with Radio Equipment Regulations 2017, The Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment Regulations 2012, The Ecodesign for Energy-Related Products and Energy Information (Amendment) (EU Exit) Regulations 2019. The full text of the UK Declaration of Conformity is available at the following internet address: <https://wiki.teltonika-networks.com/view/RUTM11>.

## RF exposure

This device meets the official requirements for exposure to radio waves. This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by authorized agencies. The device must be used with a minimum separation of 20 cm from a person's body to ensure compliance with RF exposure guidelines. Failure to observe these instructions could result in your RF exposure exceeding the applicable limits.

External antennas used with RUTX11 must be installed to provide a distance of at least 20 cm from any people and must not be co-located or operated in conjunction with any other antenna or transmitter.

Any external antenna gain must meet RF exposure and maximum radiated output power limits of the applicable rule section.

### Maximum transmission power

GSM	33 dBm
WCDMA	24 dBm
LTE	23 dBm
WiFi 2.4G	20 dBm
WiFi 5G	23 dBm

✘ In all EU member states, operation of 5150-5350 MHz is restricted to indoor use only.

## Product Safety and Use

### Operating conditions

- Operating temperature: -40° to +75° Celsius
- Humidity should be in the range of 10% to 90% (non-condensing). Only use the device in dry environments.
- Out of direct sunlight
- Away from heat source, corrosive substances, salts, and flammable gases

**Attention:** operation outside the permissible range can considerably shorten the service life of the device.

## Faulty and damaged products

- Do not attempt to disassemble the device or its accessories.
- Only qualified personnel must service or repair the device or its accessories.
- If your device or its accessories have been submerged in water punctured or subjected to a severe fall, do not use until they have been checked at an authorized service center.

## Electrical safety

- Only use approved accessories.
- Do not connect with incompatible products or accessories.
- It is recommended to ground devices with grounding terminals before connecting them to power. Failure to ground appropriately might result in a shock hazard. The cross-sectional area of the protective grounding conductor should be at least 1mm<sup>2</sup>.

## Product handling

- You alone are responsible for how you use your device and any consequences related to its use.
- Use of your device is subject to safety measures designed to protect users and their environment.
- Always treat your device and its accessories with care and keep it in a clean and dust-free place.
- Do not expose your device or its accessories to open flames, lit tobacco products, liquid, moisture, or high humidity.
- Do not drop, throw or try to bend your device or its accessories.
- Do not use harsh chemicals, cleaning solvents, or aerosols to clean the device or its accessories.
- Do not paint your device or its accessories.
- Do not attempt to disassemble your device (exemptions for devices that require disassembly for SIM insertion) or its accessories: it does not contain any user-serviceable parts. For safety reasons, the equipment should be opened only by qualified personnel.
- Make sure to use ESD personal protective equipment while the equipment is serviced.
- Do not use your device in an enclosed environment where heat dissipation is poor.
- Prolonged use in such space may cause excessive heat and raise ambient temperature, which will lead to the automatic shutdown of your device or the disconnection of the mobile network connection for your safety. To use your device again after such a shutdown, cool it in a well-ventilated place before turning it on.
- Please check all national laws and local regulations for the disposal of electronic products.
- Do not operate the device where ventilation is restricted.
- Do not use or install this product near water to avoid fire or shock hazards.
- Avoid exposing the equipment to rain or damp areas.
- Arrange power and Ethernet cables so that they are not likely to be stepped on or have items placed on them.
- Ensure that the voltage and the rated current of the power source match the device's requirements. Do not connect the device to an inappropriate power source.
- During a thunderstorm, no operations should be carried out on the device and cables.

- The unit must be powered off where blasting is in progress and explosive atmospheres are present or near medical life support equipment.
- Do not leave your device and its accessories within reach of small children or allow them to play with it. They could hurt themselves or others and could accidentally damage the device. Your device contains small parts with sharp edges that may cause an injury choking hazard.
- Like any wireless device, this device operates using radio signals, which cannot guarantee connection in all conditions. Therefore, you must never rely solely on any wireless device for emergency communications or otherwise use the device in situations where the interruption of data connectivity could lead to death, personal injury, property damage, data, or other loss.
- The device may become warm during regular use.

## Quick Start Guide

### Front view



### Back view



### Connectors

#### Power Socket Pinout

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### Hardware installation






## Configure your computer LAN (Windows)


1. Ensure the   
Network  
connection is  
Enabled. Go to  
Start — Control  
Panel —  
Network and  
Internet —  
Network and  
Sharing  
Center. Click  
on the **Change  
adapter  
settings** in the  
left panel, then  
right-click on  
Network  
Adapter, and  
select Enable.

---


2. Check if IP   
and DNS are  
obtained  
automatically.  
Right-click on  
Wireless  
Network  
Adapter and  
select  
Properties.  
Then select  
**Internet  
Protocol  
Version 4** and  
click  
Properties.  
3. If not  
selected, check  
to **obtain an  
IP address**  
and **obtain  
DNS server  
address  
automatically**.  
Click OK.

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## Configure your computer Wi-Fi (Windows)

1. Ensure the   
Wireless  
network  
connection is  
Enabled. Go to  
Start — Control  
Panel —  
Network and  
Internet —  
Network and  
Sharing  
Center. Click  
on the **Change  
adapter  
settings** in the  
left panel, then  
right-click on  
Wireless  
Network  
Adapter, and  
select Enable.

---

2. Check if IP   
and DNS are  
obtained  
automatically.  
Right-click on  
Wireless  
Network  
Adapter and  
select  
Properties.  
Then select  
**Internet  
Protocol  
Version 4** and  
click  
Properties.

3. If not  
selected, check  
to **obtain an  
IP address**  
and **obtain  
DNS server  
address  
automatically**.  
Click OK.

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4. Connect to a   
wireless  
network by  
right-clicking  
on Wireless  
Network  
Adapter and  
selecting  
Connect.


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5. Choose the   
wireless  
network  
RUTX11 \*\*\*\*  
from the list  
and click  
Connect. Enter  
the Wi-Fi  
password  
located on the  
device's label.


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## Login to device

1. To enter the   
router's Web  
interface  
(WebUI), type  
<http://192.168.1.1>  
into the URL field  
of your Internet  
browser.

2. When  
prompted for  
authentication  
enter the  
username admin  
and enter the  
password located  
on the device  
information  
label/engraving.

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3. After logging in, you must set a new password for security reasons. You will not be able to interact with the router's WebUI until the default password is changed. The new password must consist of a minimum of **8 characters**. Requirements: one uppercase letter, one lowercase letter, and one digit. 

4. Next, the Configuration Wizard will start to help you set up some of the router's main operational parameters.

5. Finally, let's verify the Mobile signal strength. Go to the **Status – Network** page and pay attention to the **Signal Strength** indication.

To achieve the best signal conditions and maximize cellular performance, try adjusting the antennas or changing the location of your device. You can find information on signal strength recommendations [here](#).

## SIM card recommendations

- Before installing the SIM cards, please apply a thin layer of dielectric grease to the SIM card contacts for devices used in environments with **high-vibration levels**. This will help avoid SIM cards losing touch with the SIM slot and prevent unexpected failures.
- Industrial Grade SIM cards are recommended for devices requiring a long lifespan used in environments with **extreme temperatures, corrosive** or **extra humid climates**, or hard-to-

reach locations.